



MGMA 2016 Surveys Frequently Asked Questions

Do I have to be an MGMA member to participate?

No, anyone can participate! You do not have to be a member of the National MGMA or a State MGMA to participate in a survey. First time participants will need to create a free MGMA account if they do not already have one.

Do I have to be a member to create an MGMA login?

No, anyone can create an account to login, but this step is required to access the surveys. You can enter your contact information and register for a free login [here](#).

When are the surveys open for participation?

	Open	Early Deadline*	Final Deadline
Compensation and Production	Monday, Jan. 11	Friday, Jan. 29	Friday, March 4
Management and Staff Compensation	Monday, Jan. 11	Friday, Jan. 29	Friday, March 4
Cost and Revenue	Monday, Feb. 22	Friday, March 11	Friday, April 15
Successful Groups	Monday, Feb. 22	-	Friday, April 15

*Participants who complete each survey by the early participation deadline will receive an additional participation benefit. [Click here to view full participation benefit details.](#)

Is there any benefit to participating?

Absolutely! In addition to contributing to industry-standard benchmarks, all eligible participants of the 2016 surveys receive access to the report results in MGMA DataDive™. [Click here to view full participation benefit details.](#)

Where do I go to start a survey?

MGMA surveys are located on your data homepage at data.mgma.org. If you are not already logged in, you will be prompted to do so.



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Are there any browser requirements for completing the survey?

We recommend using Internet Explorer 11, Mozilla Firefox or Google Chrome. To reduce compatibility errors, we recommend using the most current versions of these browsers. Contact the Data Solutions team at survey@mgma.org or 877.275.6462, ext. 1895 for questions about browser compatibility or your IT department to inquire about upgrading your browser if needed.

Who should complete the questionnaires?

Surveys should be completed by the medical practice.

If your organization is an integrated delivery system (IDS), hospital, management services organization (MSO), physician practice management company (PPMC), independent practice association (IPA) or other entity that owns, manages or provides services to medical practices, you may submit data for each medical practice that you own, manage or service.

Freestanding ambulatory surgery centers should **not** participate in these surveys.

Do I need to answer all of the questions on the survey?

We appreciate your diligence and ask that you provide information on your practice to the fullest extent possible. The quality of our reported results depends on the completeness and accuracy of every response.

Questions marked with * are required. Surveys where required questions are omitted will be considered incomplete and ineligible for data inclusion. Provide us with more than just the required questions data, and we'll reward you with additional participation benefits. [Click here to view full participation benefit details.](#)

What if I am unsure about how to answer a question properly?

Each survey has a Definitions button in the upper right corner explaining both the survey question and possible answer choices. You can also view all survey guides and other helpful documents on our website [here](#).



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Are all survey data confidential?

Yes! All submitted data and related materials that identify a specific organization or individual will be safeguarded and will not be published or voluntarily released without written permission.

Summary statistics will only be published if there are sufficient responses and if the anonymity of those submitting data is protected.

What if I need more help?

We've created a webpage full of documents to help you work through the surveys. Check out the page [here](#) to view changes made to this year's surveys, survey question definitions and survey question checklists.

If you have additional questions about MGMA survey participation, feel free to contact the MGMA Data Solutions Department. Analysts are available Monday through Friday, 8 am to 5 pm MT. Call toll-free at 877.275.6462, ext. 1895 or email survey@mgma.org.